

BriovaRx: BriovaLive - Transcript

To use BriovaLive you will first need to login. Go to the **Select Login** tab and click **Patient** from the drop down menu.

Enter your email address and password in the appropriate fields. Check the box if you would like to save your email address for the next time you log in.

Click **Login**.

Once you're logged in, the Patient dashboard page populates. Here you can Request Refills, Update your Profile, View your Order History, and access BriovaLive for a live consultation with a pharmacist.

To be connected to a pharmacist for a live consultation, start by clicking on the **BriovaLive** tab.

This is the BriovaLive Landing page.

Watch the informational video highlighting the functions and benefits of using BriovaLive.

Please note: If you're using an iMac or Macbook, Safari is not compatible. You will need to use Firefox or Google Chrome.

If you are using an IOS mobile device, please download the app from the App Store.

Once the video is over, click on the **Start Live Consult** Tab.

A pop-up screen appears. Fill out the fields to be connected with the appropriate pharmacist for your consultation.

First, select the Therapy/Condition you would like to discuss.

Note - if you select Hemophilia, please allow approximately 10 minutes wait time for your consultation to begin..

Second, select the reason for the consultation.

Finally, check either Yes or No to have your consultation recorded. Some patients find it useful to review recordings at a later date, but this is your choice.

Read the disclaimer regarding the recording process.

Click **OK**.

While the consultation is loading, a pop-up screen will appear. Select the appropriate camera and microphone to use during the session.

Click **Share Selected Devices**.

Your consultation with a clinician will begin shortly.

Scroll down the page to see a list of your last Five consultations. Click on the *Download the Video* button If you wish to view any previous recordings.

Depending on the wait time you may see a pop-up stating that all clinicians are currently assisting other patients. Please click **Continue Waiting** to stay connected.

When the consultation has begun, you will see the clinician in the large window and your image in the lower left portion of the window.
You are now able to speak with the clinician.

Once the session concludes, click **Leave Video Consultation** to be disconnected.

If further information is needed to fulfill your request, the clinician will transfer you to the Priority Waiting List for an additional consultation.

Remember, you can always access your last five video consultations below.

Please visit the Patient dashboard if you need any additional services.